

DIT-F010/11/2019-IT SECTION-GoHP-(E:12808) - 125
Department of Digital Technologies & Governance
Government of Himachal Pradesh

From

To

D. Shetty
 I.T-cell
05/12/24

Subject: -

Madam/ Sir,

With reference to the subject cited above, it is informed that, in order to enhance accessibility for government users and provide timely support, a Digital Helpline has been set up in this department to address queries and issues raised by field offices related to the applications and portals developed by this department.

This helpline is available to assist with issues related to applications such as the Himachal Online Seva Portal (eDistrict), eOffice, HimAccess SSO, MMSS Helpline, LMS, Relief Portal, Revenue Management System, and others. Every issue or query registered with the Digital Helpline will be assigned a ticket number, which will be sent via SMS for tracking its status. The Digital Helpline can be reached at **0177-3525101/02** during standard office hours. It is requested that this helpline number may be circulated to all field offices so that they can easily access support for any related queries/ issues.

Yours faithfully,

N. J. 19/11/23.
 Director,

Department of Digital Technologies & Governance,
 Himachal Pradesh, Shimla-13.